

### FULL HD - KVM EXTENDER OVER IP Tune in the easy KVM World



master

Easy

www.kvm-tec.com







Check out our Installation Channel:

## **OVERVIEW**

## **TABLE OF CONTENT**





1. Introduction	8
1.1 Intended use	8
1.2 Safety instructions	9
1.3 Technical Specifications	11
1.4 About your masterEASY single copper	12
1.5 About your masterEASY dual copper	14
1.6 About your masterEASY extender single in fiber	16
1.7 About your masterEASY extender dual in fiber	18
1.8 About your masterEASY backpanel	20
1.9 About the status LED	21
2. Installation of the Extender	22
2.1 Unpacking and checking the contents	22
2.2. Mounting options	24
2.2.1 Mounting pads and rubber feet	24
2.2.2 Mounting kits (optional)	24
2.3 Installing the extender	25
2.4 Quickinstallation masterEASY single copper	26
2.5 Quickinstallation masterEASY dual in copper	27
2.6 Quickinstallation MASTERflex single in fiber	28
2.7 Quickinstallation masterEASY dual in fiber	29
2.8 Start up	30 kvm-tec

## **TABLE OF CONTENT**

2.9 Replacing the SFP module	30
2.10 Removing a CATx cable	31
2.11 Removing a fiber cable	31
2.12 Best practice for Windows 10	32
3. Extender settings	35
3.1 Using the on screen menu	35
3.2 Viewing the current firmware version	36
3.3 Features	36
3.4 Diagnosis Menu	37
3.5 DDC Menu	39
3.5.1 DDC Main (single units)	40
3.5.2 DDC Second (dual units)	40
3.6 Extender Settings	41
3.6.1 Local Settings	42
3.6.2 USB Compatibility mode	43
3.6.3 USB Remote wake up	43
3.6.4 Compatibility with Linux	44
3.6.5 Bandwidth reduction	44
3.6.6 VGA Parameters	45
3.7 Remote Settings	46
3.7.1 Editing a keyboard layout	47
3.7.2 keyboard shortcuts	47

## **TABLE OF CONTENT**

3.7.3 USB share any key	48		
3.7.4 Audio input gain	48		
3.7.5 Using the power saving mode	49		
3.7.6 Hide Status Screen	50		
3.7.7 Change keyboard fallback modus	51		
3.7.8 Lock menu	52		
3.7.9 Mouse speed	53		
3.7.10 Monitor sync strength	54		
3.8 Update	55		
3.8.1 Firmware update with Switching Manager WEB Demo	version	55	
3.8.2 Firmware update with USB stick	56		
3.9 Unlock an upgrade	57		
3.9.1 Enable or Disable USB Memory upgrade	57		
3.10 About this device	58		
4. Network Settings	59		
4.1 Display Switching list	59		
4.1.1 Switching Status	59		
4.2 Switching features menu	61	••••••	
4.2.1 Point to Point	62	••••••	
4.2.2 Matrix Switching Mode	62	•••••••	
4.2.3 Display the last received image "Freeze Last Image"	62		
4.2.4 USB Emulation mode	63		
4.2.5 USB save feature	63	kvm-tec	5
	•••••		

4 | kvm-tec

## **TABLE OF CONTENT**

TABLE OF CONTENT
------------------

4.2.6 to switch between PC's	63
4.2.7 rename the devices	64
4.2.8 Easy Manager On/Off	64
4.2.9 Setting the sampling rate	64
4.2.10 ALL In ONE - EASY Manager	65
4.2.11 more features	65
4.2.12 frontbridging	66
4.2.13 System Status Frontbridging	68
4.2.14 Change the Frontbridging Layout	69
4.2.15 backbridging	71
4.2.16 System Status Backbridging	73
4.2.17. easy cross move - Software FEature	74
4.3 PUSH / GET List	75
4.4 IP Management	76
5. Troubleshooting & First Aid	78
6.Maintance & Care	80
6.1 Extender care	80
6.2. Disposal	80
7. Warranty	81
7.1. Standard warranty	81
7.2 Extended warranty	81
8. Cable requirements	82

11. Notes	86
10. Address & phone / emails	85
9. Requirements network- switch	84
8.2.2 Single-Mode (optional)	83
8.2.1 Multi-Mode (standard)	83
8.2 Requirements fiber cables	83
8.1 Requirements for CAT5e/6/7 cables	82

## **1. INTRODUCTION**

Congratulations on the purchase of your new masterEASY KVM Extender. You have bought a high quality extender. These instructions are part of this product. They contain important information regarding safety, use and disposal for every user of the masterEASY KVM Extender. Please familiarise yourself with the information within prior to using your product. Use the product only in the manner as described and for the areas of application as stated. When passing the product to a third party be sure to also supply all instructions and other relevant documentation. Following proper use and maintenance, your masterEASY KVM Extender will bring you joy for many years to come.

### **1.1 INTENDED USE**

This product is intended to be used as a device to increase the distance that a keyboard, monitor and mouse can be placed from a computer. This product is intended for professional use. The product should not be used in potentially explosive environments.

The product may only be used according to the instructions as described in this manual. All use, other than that described in this manual, is seen as unintended use. Modifications in the course of technological progress are reserved. In these user instructions the masterEASY KVM Extender is referred to as 'product' or 'extender'. The ME/PC is referred to as the 'local unit' (CPU) and the ME/Monitor is referred to as the 'remote unit' (CON).

### **1.2 SAFETY INSTRUCTIONS**

#### WARNING! Read and understand all safety instructions.

- Follow all the instructions. This will avoid accidents, fire, explosions, electric shocks or other hazards that may result in damage to property and/or severe or fatal injuries. Please ensure that everyone who uses the product has read and followed these warnings and instructions.
- Keep all safety information and instructions for future reference and pass them on to subsequent users of the product.
- The manufacturer is not liable for cases of material damage or personal injury caused by incorrect handling or non-compliance with the safety instructions. In such cases, the warranty will be voided.
- This product is not intended for use by persons (including children) with restricted physical, sensory or intellectual capability or lack of experience and/or knowledge, unless they are supervised by a person who is responsible for their safety or provides them with instructions on how to use the product.
- **DANGER!** Not for use in potentially explosive environments.
  - **DANGER!** Be vigilant at all times, and always take care around this product. Do not use electrical equipment if you are lacking in concentration or awareness, or are under the influence of drugs, alcohol or medication. Even a moment of inattentiveness can lead to serious accidents and injuries when using electrical equipment. Check the product and the cables for any damage before use. If there is any visible damage, a strong odour, or excessive overheating of components unplug all the connections immediately and stop using the product.
- **DANGER!** The MV-F KVM Extender is a Class 1 Laser Product 1 according to DIN 40008/EN and VDE 0837.
- If the product is not installed and used in accordance with this manual, it may cause disruptive interference with radio or television reception or affect other electronic products in residential areas.
- Use shielded cables only to connect the components in order to avoid such interference. Non-compliance invalidates the permission to operate this product.
- Only the mains adapter included with the product should be used as the power supply. Do not use other adapters.
- Prior to connecting to the mains, make sure your local mains voltage matches the rating indicated on the product.
- The product must be connected to a permanent and earthed AC wall socket.

## **1. INTRODUCTION**

- Protect cables from being strained, pinched or buckled and place them in a way to prevent people from tripping over the cord.
- In particular, ensure to avoid damage to the mains adapter.
- Use the product with a suitable, properly installed and easily accessible mains power socket. Make sure the product can be disconnected from the power socket at all times.
- Unplug the product during electrical storms or when not in use.
- **DANGER!** Never touch the adapter with wet hands.
- Use the product within the specified performance limits.
- Keep the product away from flammable materials such as curtains and drapes.
- Protect the mains adapter from use by third parties (particularly children). Keep the unused mains adapter in a dry, elevated or locked location away from children.
- Do not place the product near heaters.
- Do not drop or hit the product.
- Unplug all connections before cleaning the product. Do not use wipes or chemicals as these could damage the surface. Wipe the housing with a damp cloth. Electrical/ electronic parts must not be cleaned.
- Alterations to the product and technical modifications are not permitted.

#### **1.3 TECHNICAL SPECIFICATIONS**

Type: Model:	KVM Extender (local unit and remote unit) masterEASY single and dual copper masterEASY single and dual fiber
Power supply output:	12VDC1A (external power supply)
Power requirement:	6W pro Extender (without connected USB devices)
Operating temperature range:	0 °C to 45 °C / 32 °F to 113 °F
Storage temperature range:	–25 °C to 80  °C / –13 °F to 176 °F
Relative humidity:	max. 80% (non-condensing)
Storage humidity:	max. 80% (non-condensing)
Casing Material:	Anodized aluminium
Dimension:	109 x 43 x 107,5 mm/ 4.29 x 1.69 x 4,23 inch
Weight:	295 g/0,65 lb Local/CPU / 295g/0,65 lb Remote /CON
Shipment weight:	1005g/2,21 lb per set single 1895 g  / 4,17 lb Dual
MTBF	82 820 calculated hours / 10 years

## **1. INTRODUCTION**

### **1.4 ABOUT YOUR MASTEREASY SINGLE COPPER**

Local Extender (CPU)



everything works

#### Remote Extender (CON)



No.	Name	Function	No.	Name	Function
1	dvi-in	DVI connection to PC	1	DVI out	DVi to monitor .
2	dvi-in	DVI connection fromPC	2	USB	USB from keyboard and mause
3	USB	USB to PC	3	audio in	Audio in from microfon etc.
4	audio in	Audio in from PC	4	audio out	Audio to loudspeaker
5	audio out	Audio out to PC	5	kvm-link	connection for 12 V 1A network cable
6	kvm-link	Networkcable redundant	6	kvm-link	connection for CAT5/6/7 cable redundant
7	kvm-link	Networkcable	7	dc	connection power supply 12V1A redundant
8	dc	connection for 12V1A power supply redundant	8	dc	connection power supply 12 V1A
9	dc	connection 12V1A power supply			
			LED S	STATUS	
LED S	STATUS			red	no active connection
	red	no active connection		yellow	no video signal
	yellow	no video signal		green	everything works

green

## **1. INTRODUCTION**

### **1.5 ABOUT YOUR MASTEREASY DUAL COPPER**

#### Local Extender (CPU)



No.	Name	Function
1	dvi-in	DVI in 2 from PC
2	dvi-main	DVI connection to PC
3	USB	USB to PC
4	audio in	Audio Out from PC
5	audio out	Audio Out to PC
6	kvm-link	connection network cable
7	kvm-link	connection network cablel
8	dc	connection 12V1A power supply
9	dc	connection 12V1A power supply
LED S	STATUS	
	red	no active connection

yellow	no video signal
green	everything works

#### Remote Extender (CON)



Name	Function
DVI	DVI to Monitor 2
DVI	DVI to Monitor 1
USB	USB from Keyboard and mouse
audio in	Audio in from Microphone.
audio out	Audio to loudspeakerr
kvm-link	connection for 12 V networkcable
kvm-link	connection for CAT5/6/7 cable
dc	connection power supply 12V1A
dc	connection power supply 12V1A

#### LED STATUS

7 8

9

red yellow green no active connection no video signal everything works

## **1. INTRODUCTION**

### **1.6 ABOUT YOUR MASTEREASY EXTENDER SINGLE IN FIBER**

Local Extender (CPU)



No	Name	Function
1	dvi-out	DVI connection to monitor
2	dvi-in	DVI in from PC
3	USB	USB to PC
4	audio in	Audio in from PC
5	audio out	Audio out to PC
6	kvm-link	connection fiber cable redundant
7	kvm-link	connection fibercable
8	dc	connection power supply redundant
9	dc	conenction power supply
LED STATUS		
	red	no active connection

#### no active connection yellow no video signal everything works green

**Remote Extender (CON)** 

red

yellow

green



No.	Name	Function
1	DVI-out	DVI to Monitor.
2	USB	USB from keyboard and mouse
3	audio in	Audio in from microphone
4	audio out	Audio out to loudspeaker
5	kvm-link	connection fiber cable
6	kvm-link	connection fiber cable redundant
7	dc	connection 12V1A powee supply redundant
8	dc	connection power supply
LED S	STATUS	

	no
	no
	e١

o active connection io video signal verything works

## **1. INTRODUCTION**

### **1.7 ABOUT YOUR MASTEREASY EXTENDER DUAL IN FIBER**

#### Local Extender (CPU)



#### No. Na

1	dvi-in	DVI in 2 from PC
2	dvi-main	DVI connection from PC
3	USB	USB to PC
4	audio in	Audio Out from PC
5	audio out	Audio Out to PC
6	kvm-link	connection Fibercable redundant
7	kvm-link	connection for fibercable
8	dc	connection 12V1A power supply redundant
9	dc	connection 12V1A power supply

#### LED STATUS

red	no active connection	LED STATUS
yellow	no video signal	red
green	everything works	yellow
		green

#### **Remote Extender (CON)** 6 8 7 DVI out main $\bigcirc$ Easy remote/con 0 믬문 DVI put sec m-lir 5 2 3 4 1

Name	Function
DVI out	DVI to Monitor .
USB	USB from keyboard and mouse
kvm-link	connection for fibercable redundant
kvm-link	connection for fibercable
dc	connection power supply 12V1A redudant
dc	connection power supply 12V1A
audio out	Audio to loudspeaker
audio in	Audio in from microphone etc .

no active connection no video signal everything works

No. 1

2

3

4

5

6

7

8

## **1. INTRODUCTION**

### **1.8 ABOUT YOUR MASTEREASY BACKPANEL**

### **1.9 ABOUT THE STATUS LED**

BACKSIDE masterEASY Single & masterEASY Dual



No.	Name	Function			
1	LED Status	display LED Status			
2	Reset	Button for Reset			

Meaning LED displays

Color	Light display	Meaning
	fast flashing	no active connection
	shining	no video signal
	shining	everything works

### 2. INSTALLATION OF THE EXTENDER

### 2.1 UNPACKING AND CHECKING THE CONTENTS

Before using the product for the first time it should be checked for damage. In case of damage due to transport inform the carrier immediately. Before delivery the product is checked for its function and its operating safety.

Make sure that the packaging contains the following content:

masterEASY single copper delivery content - Local (CPU)

 $\bigcirc$ 

1 x ME1 local (CPU) 1 x wall power supply 12V 1A (EU-plug or int plug)) 1 x DVI - DVI cable 1,8m/5.9 ft) 1 x USB cable 1,8m/ 5.9 ft 1 x VGA - DVI cable 1,8m / 5.9 ft (opt) 2 x Audio cable 1,8m/5.9ft (opt)

delivery content - Remote (CON) 1 x ME1 remote (CON) 1 x wall power supply 12V 1A (EU-plug or int plug) 4 x rubber feet

masterEASY dual copper delivery content - Local (CPU)

1 x ME2 local (CPU) 1 x wall power supply 12V 1A (EU-plug or int plug) 2 x DVI - DVI cable 1,8m/5.9ft 1 x USB cable 1,8m/5.9ft 2 x VGA - DVI cable 1,8m/5.9 ft (opt) 2 x Audio cable 1,8m/5.9ft (opt)

#### delivery content - Remote (CON)

1 x ME2 remote (CON) 1 x wall power supply 12V 1A (EU-plug or int plug) 4 x rubber feet Make sure that the packaging contains the following content:

masterEASY single fiber Delivery content - Local (CPU)

 $\bigcirc$ 

1 x ME1-F local (CPU) 1 x wall power supply 12V 1A (EU-plug or Int plug)) 1 x DVI - DVI cable 1,8m/5.9ft 1 x USB cable 1,8m/5.9ft 1 x VGA - DVI cable 1,8m/5.9ft (opt) 2 x Audio cable 1,8m/5.9 ft (opt) 2x SFP Module-Multimode up to 500m/1640 ft duplex LC alternativ with Single-Mode up to 20km/12mi /ltemNr 6835 4 x rubber feets

#### Delivery content- Remote (CON)

1 x ME1-F Remote (CON) 1 x wall power supply 12V 1A (EU-plug or INT plug) 2 x SFP Module Multimode up to 500m/1640 ft duplex LC Alternativ with Single-Mode up tp 20km/12mi ItemNo 6831 4 x rubber feet

masterEASY dual fiber Delivery content- Local (CPU)

1 x ME2-F local (CPU) 1 x wall power supply 12V 1A (EU-plug or INT plug) 2 x DVI - DVI cable 1,8m/5.9ft 1 x USB cable 1,8m/5.9 ft 2 x VGA - DVI cable 1,8m/5.9ft 2 x Audio cable 1,8m/5.9ft (opt) 2 x SFP Module-Multimode up to 500m/1640ft (alternativ Single-Mode up to 20km/12mi ItemNo 6831 ) 4 x rubber feet

Delivery content Remote (CON) 1 x ME2 remote (CON) 1 x wall power supply 12V 1A (EU-plug or INT plug) 4 x rubber feet

## 2. INSTALLATION OF THE EXTENDER

### 2.2. MOUNTING OPTIONS 2.2.1 MOUNTING PADS AND RUBBER FEET

The mounting pads and rubber feet can be used to hold the extenders in place and prevents them from sliding and falling.

#### To attach the mounting pads or rubber feet:

Remove the protection layer from the **mounting pads** or **rubber feet** (G).
 Attach the **mounting pads** or **rubber feet** (G) to the bottom the units.

#### 2.2.2 MOUNTING KITS (OPTIONAL)

The following mounting kits are available:

#### Rackmounting RMK-EASY-F

Part Nr. 6232 RMK-EASY-F

The rack mounting kit RMK-EASY- F is for mounting kvm-tec smartEASY single and dual extenders. It consists of a19" rack shelf and an alu-faceplate.

#### Rackmounting RMK- EASY- FN - T Part-Nr. 6232 RMK- EASY-FN

The rack mounting kit RMK-EASY-FN is for assembling kvm-tec smartEASY extenders. It consists of 19" Rack Shelf, an alu-faceplate and a power supply. For 4 Single or dual Extender in one Rack

#### Under table mounting kit Part Nr 6231 UMK EASY The Under Desk Mounting kit is for underdesk mounting of the MX extender.

The onder Desk mounting kit is for underdesk mounting of the MA exte

#### Din Rail mounting

Part-Nr. 6235 DINMK- EASY

The DIN rail mounting is used for space-saving installation in control cabinets or on DIN rails. The attachment to the smartEASY Extenders is possible in several ways.

#### Vesa mounting

#### Part-Nr. 6236 VH-EASY

The robust VESA mounting is used to attach an extender to a monitor with existing VESA mounting points. The Extender becomes one unit with the monitor and saves a lot of space and cable clutter.

### **2.3 INSTALLING THE EXTENDER**

WARNING! Read and understand all safety information before installing the product.

The units can be set up to access one host computer, or to access numerous host computers. In the case of the latter, an additional Network Switch must be installed. With a Network Switch, each user can gain quick access to any of the required computers.



#### point to point connection & Matrix Switching System



### 2.4 QUICKINSTALLATION MASTEREASY SINGLE COPPER

#### **2.5 QUICKINSTALLATION MASTEREASY DUAL IN COPPER**





#### Quick Installation masterEASY Single local / CPU - remote / CON

- 1. Connect the CON / Remote and the CPU / Local Unit to the included 12V 1A power supply.
- Now connect the USB cable to a USB port on your PC and connect the other end of the USB cable to the CPU / Local Unit. Connect keyboard and mouse to the CON / Remote Unit.
- 3. Connect the CPU / Local and the CON / Remote Unit with a network cable.
- 4. Now connect the DVI cable to the DVI socket of the PC and the other end to the DVI socket of the CPU Local Unit (PC-in).
- 5. Opt: Connect PC audio/out with the audio cable to local audio/in. Connect audio/out via the audio cable
- 6. Almost done! Opt: Connect the audio cable local audio/out to the PC audio/in and remote audio/out with audio cable to the microphone
- 7. If you are using a switch: Connect all endpoints to the switch. Ensure that all connections have a bandwith of 1Gbit/sec. For video sharing the network has to support IGMP snooping.

#### HAVE FUN - your kvm-tec Extender is now in use for many years (MTBF approx 10 years)

#### Quick Installation masterEASY Dual local / CPU - remote / CON

- 1. Connect the CON / Remote and the CPU / Local Unit to the included 12V 1A power supply.
- 2. Now connect the USB cable to a USB port on your PC and connect the other end of the USB cable to the CPU / Local Unit. Connect keyboard and mouse to the CON / Remote Unit.
- 3. Connect the CPU / Local and the CON / Remote Unit with a network cable.
- 4. Now connect the DVI cable to the DVI socket of the PC and the other end to the DVI socket of the CPU / Local Unit (PC-in).
- Connect the DVI cable to the DVI socket of the PC and the other end to the DVI socket of the CON / Local Unit (PC-in 2). Then connect the monitor to the CON / Remote Unit using the DVI cable.
- 6. Opt: Connect PC Audio out with the audio cable to local audio/in. Connect audio/out via the audio cable
- 7. Almost done! Opt: Connect the audio cable local audio/out to the PC audio/in and remote audio/out with audio cable to the microphone
- 8. If you are using a switch: Connect all endpoints to the switch. Ensure that all connections have a bandwith of 1Gbit/sec. For video sharing the network has to support IGMP snooping.

HAVE FUN - your kvm-tec Extender is now in use for many years (MTBF approx 10 years)

### 2.6 QUICKINSTALLATION MASTERFLEX SINGLE IN FIBER







#### Quick Installation masterEASY Single Fiber local / CPU - remote / CON

- 1. Connect the CON / Remote and the CPU / Local Unit to the included 12V 1A power supply.
- 2. Now connect the USB cable to a USB port on your PC and connect the other end of the USB cable to the CPU / Local Unit. Connect keyboard and mouse to the CON / Remote Unit.
- 3. Connect the CPU / Local and the CON / Remote Unit with a network cable.
- 4. Now connect the DVI cable to the DVI socket of the PC and the other end to the DVI socket of the CPU / Local Unit (PC-in).
- 5. Then connect the monitor with the DVI cable to the CON / Remote Unit.
- 6. Opt: Connect PC audio/out with the audio cable to local audio/in. Connect audio/out via the audio cable
- 7. Almost done Opt: Connect the audio cable local audio/out to the PC audio/in and remote audio/out with audio cable to the microphone
- 8. If you are using a switch: Connect all endpoints to the switch. Ensure that all connections have a bandwith of 1Gbit/sec. For video sharing the network has to support IGMP snooping.

HAVE FUN - your kvm-tec Extender is now in use for many years (MTBF approx 10 years)

#### Quick Installation masterEASY Dual Fiber local / CPU - remote / CON

- 1. Connect the CON / Remote and the CPU / Local Unit to the included 12V 1A power supply.
- 2. Now connect the USB cable to a USB port on your PC and connect the other end of the USB cable to the CPU / Local Unit. Connect keyboard and mouse to the CON / Remote Unit.
- 3. Connect the CPU / Local and the CON / Remote Unit with a network cable.
- 4. Now connect the DVI cable to the DVI socket of the PC and the other end to the DVI socket of the CPU / Local Unit (PC-in).
- Now connect the DVI cable to the DVI socket of the PC and the other end to the DVI socket of the CPU / Local Unit (PC-in 2). Then connect the monitor with the DVI cable to the CON / Remote Unit.
- 6. Connect PC audio/out with the audio cable to local audio/in. Connect audio/out via the audio cable
- 7. Almost done! Connect the audio cable local audio/out to the PC audio/in and remote audio/out with audio cable to the microphone
- 8. If you are using a switch: Connect all endpoints to the switch. Ensure that all connections have a bandwith of 1Gbit/sec. For video sharing the network has to support IGMP snooping.

HAVE FUN - your kvm-tec Extender is now in use for many years (MTBF approx 10 years)

## 2. INSTALLATION OF THE EXTENDER

#### 2.8 START UP

#### To start up the system without switch:

- 1. Make sure that the two monitors and the computer are switched on.
- 2. If you are using a Network Switch, connect the power supply to an earthed wall socket.
- 3. Connect both extender **power supplies** (C) to an earthed wall socket. Both extenders will start an initialisation process. The red status LED blinks a few seconds. After a few seconds the status LED lights green. The monitor will displays your computer's desktop or any open applications.

### 2.10 REMOVING A CATX CABLE

#### To remove a CATx cable:

• Press the latch down and slowly pull the cable out.



### 2.9 REPLACING THE SFP MODULE

The masterEASy Fiber is delivered with a multimode SFP module.

#### To replace an SFP module with a different SFP module:

- 1. Remove the black dust protector from the SFP module.
- 2. Pull the metal latch of the SFP module forwards until it is at a right angle.
- 3. Replace the SFP module with the other module. Put the metal latch back in position. Only use SFP modules from kvm-tec, or recommended by kvm-tec.

### 2.11 REMOVING A FIBER CABLE

#### To remove a fiber cable:

• Press the latch down and slowly pull the cable out.





## 2. INSTALLATION OF THE EXTENDER

### 2.12 BEST PRACTICE FOR WINDOWS 10

#### Disable USB Energy Savings in Windows 10

All Apps Documents Web Mar	
An Apps Documents web wor	e
Control Panel App	
Apps	Control Panel
Settings	> App
🖅 Run	>
😤 Windows Administrative Tools	> 🖵 Open
Settings	· · · · · · · · · · · · · · · · · · ·
Controlled folder access	> Recent
App & browser control	> Programs and Features
🖙 Kontextgrad für Schaltflächen und	Network and Sharing Center
andere Steuerelemente ändern	📩 Device Manager
UMSCHALT-, ALT- und andere Zusatztasten bei der Eingabe hören	> Mouse
Search the web	
	>
30 	
🖾 Control Panel	- 🗆 X
$\leftarrow \rightarrow \checkmark \uparrow$ 🖾 > Control Panel	<ul> <li></li></ul>
Adjust your computer's settings	S View by: Category *
System and Security	User Accounts
Save backup copies of your fil Backup and Restore (Window	vs 7) Change account type
Network and Internet	Appearance and Personalization
Hardware and Sound	S Clock and Region Change date, time, or number formats
View devices and printers Add a device	Ease of Access Let Windows suggest settings
Programs Uninstall a program	Optimize visual display
32 kvm-tec	

System and Security		- 0	×
← → ∽ ↑ 🍤 > Contro	I Panel → System and Security → 🗸 🗸		
Control Panel Home • System and Security Network and Internet Hardware and Sound Programs User Accounts Appearance and Personalization Clock and Region Ease of Access	<ul> <li>Security and Maintenance Review your computer's status and resolve issues</li> <li>Change User Account Control settings Troubleshoot common computer problems</li> <li>Windows Defender Firewall</li> <li>System</li> <li>System</li> <li>Yew amount of RAM and processor speed</li> <li>Allow remote access</li> <li>Launch remote assistance</li> <li>Set the name of this computer</li> <li>Poner Options</li> <li>Change when the computer sleeps</li> <li>Poner Options</li> <li>Change and Restore (Windows 7)</li> <li>Backup and Restore (Computer manages power</li> <li>Storage Spaces</li> <li>Work Folders</li> <li>Administrative Tools</li> <li>Tere up disk space</li> <li>Defragment and optimize your drives</li> <li>Create and format hard disk partitions</li> <li>View vent logs</li> <li>Portage Stored</li> </ul>		
	Flash Player (32-bit)		~

Power Options			- 0	>
> - 🛧 🗃 > Control Pa	nel > System and Security > Power Options	5 v	, ○ Search Control Panel	
Control Panel Home	Choose or customize a power plan			
Choose what the power buttons do	A power plan is a collection of hardware and system settings (like display brightne how your computer uses power. <u>Tell me more about power plans</u>	ss, sleep, etc.) that manages		
Create a power plan	Preferred plans			
Choose when to turn off the display	Balanced (recommended)	Change plan settings		
Change when the computer leeps	Automatically balances performance with energy consumption on capable i	Change plan settings		
	Saves energy by reducing your computer's performance where possible.	Change plan settings		
	Show additional plans			
366 9150 0216 99c				

## **3. EXTENDER SETTINGS**

int Plan Settings							-
→ * ↑  ♦ Control Par	el > System and Security > Pow	ver Options > Edit Plan Se	tings		~	õ	Search Control Par
	Change settings for the p	olan: Balanced					
	Choose the sleep and display set	ttings that you want your c	emputer to use.				
	Turn off the display:	Never	~				
	Dut the computer to clean:	Nauar					
	• Pat the computer to sleep.	Never	*				
	Change advanced power setting	2					
	Restore default settings for this p	plan					
			Sa	ve changes	Can	cel	
				2			
					_		
Power Option	5		?	×			
dvanced settings							
Select	the power plan that	t you want to c	istomize, ar	id 🛛			
then c	hoose settings that	reflect how you	want your				
comp	uter to manage pow	ver.					
Palancod [Acti							
balanced [Acti	vej	~					
🕀 Desktop b	ackground settings			~			
🕀 Wireless A	dapter Settings						
IISB settin	05						
	ys Iastine sussand sett						
USB se	lective suspend sett	ing					
Set	ting: Disabled 🗸	*					
Intel(R) Gr	afikeinstellungen						
Power but	tons and lid						
PCI Expres	s						
Processor	power managemen	t					
m Dicolay				~			
	ſ	-	1.6.1				
		<u>R</u> estore p	an defaults	÷			
	OK	C		look	ř.		
	ON	Canc	- <u>-</u>	a buy			

### **3.1 USING THE ON SCREEN MENU**

Use the monitor and keyboard to access the main menu

#### Access to the main menu (main menu):

- 1. Make sure the extenders, monitors and computers are turned on.
- 2. Press the Scroll Lock key five times quickly. The **main menu** and an overview of the submenus are displayed.
- 3. Um in ein Untermenü zu gelangen, drücken Sie die entsprechende Taste.

KVM Extender - DUAL
(S)tatus
(F)eatures
(D)DC/EDID
(L)ocal Settings
(R)emote Settings
(U)pdate
(Å)bout

#### Main menu short cuts :

- S Status OverviewU Update Flash FW
- F Features Overview
- D DDC Option
- L Local Settings
- R Remote Settings
- A About Overview
- Key "ESC"

Menu Status / current Status Firmware update Overview all Features DDC Option Fixe Setting 1920 x 1080 Setting Local Overview Setting Remote Overview Overview all Upgrades Exit

### **3.2 VIEWING THE CURRENT FIRMWARE VERSION**

Make sure that the **main menu** is open. Under **"A"** - About the currently installed firmware version of the remote (CON) and local (CPU) extender is displayed. The screenshot can be found in menu item 3.10

### **3.3 FEATURES**

By pressing the F button the Fatures menu is displayed

	Features	
	(S)tatus	∘ P Point to Point Mode
	(F)eatures	• M Matrix Switching Mode
	(D)DC/EDID	• D Freeze last image
	(L)ocal Settings	• E USB Emulation Mode
	(R)emote Settings	• S USB Save Feature (Mass Storage / Webcam enabled)
	(U)pdate	• O Power Redundance Alert
	(A)bout	• L Link Redundance Alert
		• X Easy Manager
		• B Easy Back Bridge
		•

#### **Features Menu**

The individual menu items are described in more detail in chapter 4 (page 52).

#### **3.4 DIAGNOSIS MENU**

In the Diagnosis menu, the runtimes of the individual connected channels are displayed. Both Remote Unit and Partner Local Unit are listed.

Features - DUAL					
(S)tatus	• M Matrix Switching Mode				
(F)eatures	• D Freeze last image				
(D)DC/EDID	• E USB Emulation Mode				
(L)ocal Settings	∘S USB Save Feature (Mass Storage / Webcam enabled)				
(R)emote Settings	• O Power Redundance Alert				
(U)pdate	• X Easy Manager				
(A)bout	• F Easy Front Bridge				
	C Diagnosis >				
	U Unlock Feature >				

Additionally you get the CPU temperature information of both units. Another feature is the cable test

Diagnosis - DUAL				
(S)tatus	Runtimes Local System: Od Oh Om 54s System: Od Oh Om 56s Link: Od Oh Om 51s Link: Od Oh Om 48s			
(F)eatures	Video: Od Oh Om 2/s Video: Od Oh Om 53s			
(D)DC/EDID	Temperature Local CPU: 70.C CPU: 76.C			
(L)ocal Settings				
(R)emote Settings				
(U)pdate				
(A)bout	Cable Test Start: STOP Process is running! Runtime: Od Oh Om Os Errors: Status: wait for sync			

## **3. EXTENDER SETTINGS**

As soon as a connection to the partner has been established, the test can be started with the "Enter" key or the arrow key on the right " $\rightarrow$ ".

After a valid synchronization process, the test is started and the test run time and errors are displayed.

Diagnosis - DUAL				
(S)tatus	Runtimes Local System: Od Oh Om 46s System: Od Oh Om 8s Link: Od Oh Om 43s Link: Od Oh Om 40s			
(F)eatures	Video: Öd Öh Öm 19s Video: Öd Öh Öm 45s			
(D)DC/EDID	Temperature Local			
(L)ocal Settings				
(R)emote Settings				
(U)pdate				
(A)bout	Cable Test Start: STOP Process is running! Runtime: Od Oh Om 7s Errors: O Status: Check Errors			

The test can be ended at any time by pressing the "Enter" or " $\rightarrow$ " key. If no error has occurred, the status reports: "Test OK! If errors occurred during the test, the status displays the sum of all errors that occurred.

Diagnosis - DUAL				
(S)tatus	Runtimes Local System: 0d 0h 1m 37s System: 0d 0h 1m 37s Link: 0d 0h 1m 34e Link: 0d 0h 1m 31e			
(F)eatures	Video: 0d 0h 1m 10s Video: 0d 0h 1m 36s			
(D)DC/EDID	Temperature Local			
(L)ocal Settings				
(R)emote Settings				
(U)pdate				
(A)bout	Cable Test Start: RUN (Press Enter or Right-Key) Runtime: Od Oh Om Os Errors: Status: Test OK!			

### **3.5 DDC MENU**

The DDC Information menu allows the user to specify which DDC information is used by the PC. Definition of the DDC information used by the PC:

1. make sure that the main menu is open.

Press the O button and the DDC option menu will be displayed.

- Press 0 to display the DDC information of the monitor connected to the remote (CON) Extender is connected.
- Press 2 to save the current DDC information. The system will applies the same settings after restarting the Extender
- Press the keys 3 to 8 to use a predefined resolution, which is saved.
- 3. press ESC to return to the main menu

DDC/EDID Settin	ngs - DUAL	
(S)tatus		
(F)eatures		
(D)DC/EDID	1 Main Monitor	
(L)ocal Setti	ngs 2 Second Monitor	
(R)emote Setti		
(U)pdate		
(A)bout		

### **3.5.1 DDC MAIN (SINGLE UNITS)**

DDC/EDID Settings Main - DUAL			
(S)tatus		Current Setting Remote Main	
(P)eatures	1 Main Manitar	1 Remote Main	
	I Main Monitor 2	2 Set current DDC as fixed	
(L)ocal Settings	2 Second Monitor >	3 FIX 800 × 600	
(R)emote Settings		4 FIX 1024 × 768	
(U)pdate		5 FIX 1280 × 1024	
(A)bout		6 FIX 1680 × 1050	
		$7 EIV 1020 \sim 1000$	
		7 FIX 1320 X 1000	
		8 FIX 1920 × 1200	

### **3.5.2 DDC SECOND (DUAL UNITS)**

DDC/EDID Settings Main - DUAL				
	(S)tatus			Current Setting Remote Second
	(F)eatures	1 Note Noottoo		1 Remote Second
	(D)DC/EDID	I Main Monitor		2 Set current DDC as fixed
	(L)ocal Settings	2 Second Monitor		2 EIV 900 ~ 800
	(R)emote Settings			5 FIX 000 X 000
	(II)odate			4 FIX 1024 × 768
				5 FIX 1280 × 1024
	(A)bout			6 FIX 1680 × 1050
				7 FIX 1920 × 1080
				8 FIX 1920 × 1200

### **3.6 EXTENDER SETTINGS**

The **Extender Settings menu** allows the user to change a number of other settings. Select one of the three options (VGA, Audio and RS232) to enter the submenu. The other four can be activated or deactivated by pressing the corresponding button.

#### Display the Extender Settings menu:

- 1. Make sure that the main menu is open.
- 2. Press the L button. The Local Settings menu is displayed.
- 3. Press the **R** button. The **Remote Settings** menu is displayed

KVM Extender - DUAL
(S)tatus
(F)eatures
(D)DC/EDID
(L)ocal Settings
(R)emote Settings
(U)pdate
(A)bout

### **3.6.1 LOCAL SETTINGS**

Local Settings - DUAL				
	(S)tatus	∘C USB Compatibility Mode		
	(F)eatures	W USB Remote Wakeup		
	(D)DC/EDID	• L Compatibility with Linux		
	(L)ocal Settings	B Bandwidth Reduction >		
	(R)emote Settings	VVGA Parameters >		
	(U)pdate	G VGA-1 Parameters >		
	(A)bout			

View the local or remote Extender settings: - Press the L button to display the Local Setting menu.

С	USB Compatibility Mode	Disabled/Enabled
W	USB Remote Wakeup	Disabled/Enabled
L	Compatibility with Linux	Disabled/Enabled

- B Bandwidth Reduction
- V VGA Parameters
- G VGA-1 Parameters

### 3.6.2 USB COMPATIBILITY MODE

Some PC's require a USB FullSpeed (USB 1.1) connection at startup. However, since our extenders are normally detected as USB 2.0 HUB's, some PC's may abort the boot process. This can be avoided with the USB Compatibility Mode.

Local Settings - DUAL (S)tatus
C USB Compatibility Mode
(F)eatures
(D)DC/EDID
L Compatibility with Linux
(L)ocal Settings
(R)emote Settings
(U)pdate
(A)bout
G VGA-1 Parameters
(C)COMPATIBILITY

#### 3.6.3 USB REMOTE WAKE UP

The PC can be put into sleep mode and reactivated with any key.

## **3. EXTENDER SETTINGS**

### **3.6.4 COMPATIBILITY WITH LINUX**

Older Linux (before 2010) versions may not recognize the keyboard. In this case please activate the Linux compatibility mode



### **3.6.5 BANDWIDTH REDUCTION**

Here the bandwidth can be reduced. The basic setting is 0! You can change the bandwidth with +/- or u/d.

Bro	Broadband Settings - DUAL		
(S) (F) (D) (L) (R) (U) (A)	Otatus Deatures DDC/EDID Docal Settings Demote Settings Dedate Dbout	C USB Compatibility Mode W USB Remote Wakeup L Compatibility with Linux B Bandwidth Reduction V VGA Parameters G VGA-1 Parameters	Bandwidth Reduction Value: 0
			Use ( +/- ) for value change or ( u/d ) for value change

### **3.6.6 VGA PARAMETERS**

VGA Settings -	DUAL		
(S)tatus (F)eatures (D)DC/EDID (L)ocal Settin (R)emote Settin (U)pdate (A)bout	• C USB Compatibility Mode W USB Remote Wakeup • L Compatibility with Linux mas B Bandwidth Reduction > mas V VGA Parameters > G VGA-1 Parameters >	Shift up / down Shift <> Zoom out / in Pixelfine Pixelfrequenz Increment Size Restore Use ( +/- ) for or ( u/d ) for	89 195 2200 15 148520 kHz [1]/[10] Reinit Value value change value change

#### VGA Parameters

VGA-1 Settings - D	UAL		
(S)tatus (F)eatures (D)DC/EDID (L)ocal Settings (R)emote Settings (U)pdate (A)bout	• C USB Compatibility Mode W USB Remote Wakeup • L Compatibility with Linux B Bandwidth Reduction > V VGA Parameters > G VGA-1 Parameters >	Shift up / down Shift <> Zoom out / in Pixelfine Pixelfrequenz Increment Size Restore Use (+/-) for or (u/d) for	89 195 2200 15 148520 kHz [1]/[10] Reinit Value value change value change

VGA-1 Parameters

## **3. EXTENDER SETTINGS**

### **3.7 REMOTE SETTINGS**

#### • Press the **R** button to display the Remote Setting menu.

Remote Settings -	DUAL
(S)tatus	K Keyboard Locale (DE)
(F)eatures	S Keyboard Shortcuts >
(D)DC/EDID	• U USB Share any Key
(L)ocal Settings	A Audio Input Gain >
(R)emote Settings	• P Power Save Mode
(U)pdate	• H Hide Status Screen
(A)bout	F Fallback Mode (1)
	L Lock Menu
	M Mouse Settings >
	Ō

Remote Settings	
(S)tatus	• U USB Share any Key
(F)eatures	• P Power Save Mode
(D)DC/EDID	∘H Hide Status Screen
(L)ocal Settings	F Fallback Mode (1)
(R)emote Settings	L Lock Menu
(U)pdate	M Mouse Settings >
(A)bout	V Video Sync Settings >
	R Easy Manager Sampling Rate (high)

### **3.7.1 EDITING A KEYBOARD LAYOUT**

The **Keyboard Local** menu lets you switch between keyboard layouts for navigating the on screen display menu (OSD). You can choose between French (FR), English (EN) and German (DE).

#### Selecting a keyboard layout:

- 1. Press S in the Extender Settings menu- The Remote Settings menu appears.
- 2. Press the K key. The Keyboard Layout will be changed.

### **3.7.2 KEYBOARD SHORTCUTS**

Hotkeys allow you to select your preferred keyboard mappings for your common commands.

#### Setting keyboard mappings:

- 1. press the **R** key in the **Extender Settings** menu. The **Remote Settings** menu appears.
- 2. Press the **S** key. The **Keyboard Shortcuts** menu opens.
- 3. Use the arrows to select a command.
- 4. press **Enter** to select the keyboard layout

5. or press a key. To select the frequency press Arrow right and left or - you press a key combination

Keyboard Shortcuts	- DUAL	ENTER to Edit	
(S)tatus	K Keyboard Locale (EN)	M Main Menu	
(F)eatures	S Keyboard Shortcuts >	L Device List	
(D)DC/EDID	• U USB Share any Key	S Status	
(L)ocal Settings	A Audio Input Gain >	D Disconnect	
(R)emote Settings	∘ P Power Save Mode	F Favourites Prefix	
(U)pdate	∘HHide Status Screen	U USB Sharing	
(A)bout	F Fallback Mode (2)	H Share List	
	L Lock Menu	L Logout	
	M Mouse Settings >	5× <scrolllock></scrolllock>	

## **3. EXTENDER SETTINGS**

### **3.7.3 USB SHARE ANY KEY**

By pressing the button **"U**" the USB Share any Key mode can be activated or deactivated.

If the USB share any key, the USB function can be taken over with any key.

If the function is deactivated, this works with the predefined hotkeys (see 3.7.2.)

### **3.7.4 AUDIO INPUT GAIN**

The volume can be adjusted by pressing the **A** button.

Audio	Settings - D	UAL	
(S)ta (F)ea (D)DC (L)oc (R)em (U)pd (A)bo	tus tures /EDID al Settings ote Settings ate ut	K Keyboard Locale (DE) S Keyboard Shortcuts > • U USB Share any Key A Audio Input Gain > • P Power Save Mode • H Hide Status Screen F Fallback Mode (1) L Lock Menu M Mouse Settings >	Transmitter IN> Receiver OUT Volume: Transmitter OUT < Receiver IN Volume: 5 Use ( +/- ) for value change or ( u/d ) for value change

### **3.7.5 USING THE POWER SAVING MODE**

In power save mode, the Extender can switch off the video output. The power off delay can be set or deactivated as desired in the Power Save Setting menu.

#### **Power Save Modus**

1. press the R key in the main menu. The Remote Settings menu is displayed.

- 2. Press the P button to enable or disable the Power Saving Mode.
- 3. When in Power Saving Mode, press any key to return to the menu.

If the powersave mode is active, the image output at the video outputs is turned off after the time has elapsed. To reactivate the monitor, press any key on the keyboard or connect to a partner.

Remote Settings -	DUAL
(S)tatus	K Keyboard Locale (DE)
(F)eatures	S Keyboard Shortcuts >
(D)DC/EDID	• U USB Share any Key
(L)ocal Settings	A Audio Input Gain >
(R)emote Settings	• P Power Save Mode
(U)pdate	• H Hide Status Screen
(A)bout	F Fallback Mode (1)
	L Lock Menu
	M Mouse Settings >
	ŵ

### **3.7.6 HIDE STATUS SCREEN**

Press **H** in the Remote Settings menu.

The status screen is no longer displayed. In the disconnected state, the PC screen therefore remains dark.

### **3.7.7 CHANGE KEYBOARD FALLBACK MODUS**

To use the OSD menu, the keyboard on the remote device must be identified. For most keyboards, use the 0 setting.

When using USB, some mice act like a keyboard. In this case, select fallback mode 1 or 2. To change the Keyboaed fallback mode press the button **F** 

Remote Settings -	Remote Settings - DUAL		
(S)tatus	K Keyboard Locale (DE)		
(F)eatures	S Keyboard Shortcuts >		
(D)DC/EDID	• U USB Share any Key		
(L)ocal Settings	A Audio Input Gain >		
(R)emote Settings	• P Power Save Mode		
(U)pdate	• H Hide Status Screen		
(A)bout	F Fallback Mode (1)		
	L Lock Menu		
	M Mouse Settings >		

Remote Settings -	Remote Settings - DUAL		
(S)tatus	K Keyboard Locale (DE)		
(F)eatures	S Keyboard Shortcuts >		
(D)DC/EDID	¤ U USB Share any Key		
(L)ocal Settings	A Audio Input Gain >		
(R)emote Settings	• P Power Save Mode		
(U)pdate	• H Hide Status Screen		
(A)bout	F Fallback Mode (1)		
	L Lock Menu		
	M Mouse Settings >		

## **3. EXTENDER SETTINGS**

### **3.7.8 LOCK MENU**

This menu protects the OSD control.

By pressing the **L** button, you can choose between:

Password timer OSD can only be activated by password disabled, 1min, 5min, 10min, 15min, 30min, 60min

Lock - DUAL			
(S)tatus	K Keyboard Locale (DE)	Password:	Not Set
(F)eatures	S Keyboard Shortcuts 🚿	Timer:	disabled
(D)DC/EDID	∘UUSB Share any Key	Locking:	Not Locked
(L)ocal Settings	A Audio Input Gain >		
(R)emote Settings	∘ P Power Save Mode		
(U)pdate	• H Hide Status Screen		
(A)bout	F Fallback Mode (1)		
	L Lock Menu		
	M Mouse Settings >		
	÷		

### **3.7.9 MOUSE SPEED**

Can be used in USB Emultation mode. With this function the horizontal and vertical speed can be adjusted It can be chosen between 0-50 (Standard 30) The mouse speed can be adjusted by pressing the **M** button

Mouse Settings - D	UAL	
(S)tatus	S Keyboard Shortcuts	
(F)eatures	∘UUSBShare any Key	
(D)DC/EDID	A Audio Input Gain	Mouse Speed X: 🔟
(L)ocal Settings	∘ P Power Save Mode	Wouse speed 1, 20
(R)emote Settings	• H Hide Status Screen	
(U)pdate	F Fallback Mode (1)	
(A)bout	L Lock Menu	
	M Mouse Settings	lles ( +/- ) for value change
	V Video Sync Settings	or (u/d) for value change
	4	

## **3. EXTENDER SETTINGS**

### **3.7.10 MONITOR SYNC STRENGTH**

The frame start of the monitor is synchronized with the graphic card.

Some monitors are very sensible regarding frequency changes. Therefore the changes should be done slow and the synchronization takes a bit more time

The monitor sync strength can be adjusted between 0-3. - Hard/Medium/Smooth/Disable (Standard-Medium)

The monitor sync strength can be adjusted by pressing the **V** button.

Video Sync Presets - DUAL			
(S)tatus	∲ • U USB Share any Key		Current Primary: Medium Current Secondary: Medium
(F)eatures	A Audio Input Gain		1 Primary-Hard
(D)DC/EDID	• P Power Save Mode		2 Primary-Medium
(L)ocal Settings	∘H Hide Status Screen		3 Primary-Smooth
(R)emote Settings	F Fallback Mode (1)		4 Primary-Disable
(U)pdate	L Lock Menu		5 Secondary-Hard
(A)bout	M Mouse Settings		6 Secondary-Medium
	V Video Sync Settings		7 Secondary-Smooth
	B Frontbridge Layout		8 Secondary-Disable

#### **3.8 UPDATE**

# 3.8.1 FIRMWARE UPDATE WITH SWITCHING MANAGER WEB DEMOVERSION

The update management can be done comfortably via a Switching Manager WEB demo version. The Switching Manager WEB software can be found on the website in the support area https://www.kvm-tec.com/en/support/firmware-download/

opu	ate FLE	Kline								
Select	t File									
FL_2_2_	Rev130_TEST.b	in	Brows							
Send to D	Service Send	and Update	Update Select	ed						
Select	Device									
Select	t Device									
Select Search N	t Device									
Select Search N	t Device ame: Status 🔿	Name 🔿	Device A	Туре 🗠	FW Ver. 🔿	Saved PV 🔿	Product	ID 🔨	Update Status	
Select Search N	t Device ame: Status ^ Connected	Name A	Device A	Type 🗠 Dual	FW Ver. ^	Saved PV ~ 2.2.130	Product A	ID ~ 223251501335	Update Status	Sending Bits

In the Switching Manager WEB under the item Update -> FlexLine, all EasyLine extenders are displayed.

To update the extenders, the firmware must first be uploaded with the "Select Option" file.

All extenders for which an update is to be performed are selected by a check mark. By clicking the button **Send and Update** the update will be started.

You can see the progress by a blue bar and if a green check mark appears on the right side, the update was successful.

## **3. EXTENDER SETTINGS**

### **3.8.2 FIRMWARE UPDATE WITH USB STICK**

For the update with an USB stick the following steps are necessary

- 1. you receive the message that you can plug in the USB stick.
- 2. copy the update file (ending in .bin) to the USB stick
- 3. make sure that the update file is directly on the stick and that it is not in any subdirectory
- 4. the USB stick must be formatted with FAT-32

#### **3.9 UNLOCK AN UPGRADE**

- 1. Make sure that the Features menu is open.
- 2. Press the **U** key. The Options Overview menu opens. The device ID is displayed.
- 3. Order the unlock code from your supplier by providing the 9-digit device ID and the serial number of the KVM Extender.
- 4. Enter the unlock code from the supplier.
- 5. The extender will automatically reboot.

6. To confirm that the option has been unlocked, return to the Unlock Features menu and verify that the corresponding option is now displayed under Unlocked Features.

UPDATE - DUAL	
(S)tatus (F)eatures (D)DC/EDID (L)ocal Settings (R)emote Settings (U)pdate	Remote (CON) Unit: 1.2.21 Local (PC) Unit: 1.2.21
(A)bout	U USB-Stick Update (USB connection to Local will be lost)

### 3.9.1 ENABLE OR DISABLE USB MEMORY UPGRADE

The USB memory option allows the user to enable or disable the memory option. when the USB memory option is enabled, USB flash memory and external storage devices can be accessed through the extender. If your extender is equipped with the USB Memory Option, you can enable and disable it at any time.

To enable or disable the USB Memory upgrade:

- 1. make sure the Features Menu is open.
- 2. Press the **U** button. The Options Overview will open and the currently stored USB memory status will change (Enabled or Disabled).

## **4. NETWORK SETTINGS**

### **3.10 ABOUT THIS DEVICE**

By pressing the **"A"** key, or by selecting the arrow keys, you can access the info menu, where you can obtain information about hardware and software versions. You can also see the current firmware version here.

FLEXLINE - KVM Ext	ender – DUAL	
(S)tatus (F)eatures (D)DC/EDID (L)ocal Settings	General: My Name: Remote Firmware Version: Local Firmware Version:	FLIN.017 EASY MAX Dual Beng Omen 1.2.21 1.2.21
(R)emote Settings (U)pdate (A)bout	Remote Device ID: Local Device ID:	202051791006 202051091006

### **4.1 DISPLAY SWITCHING LIST**

### **4.1.1 SWITCHING STATUS**

The "Status Menu" displays the current status of the extender connection. The menu shows the information about the connection, the resolution of the video channel and the USB status. The link status shows if a connection is possible. **Connected** shows if the kvm data can currently be transferred.

Video and USB show whether data is currently being transferred.



single



## **4. NETWORK SETTINGS**



Switching Status as Backup



Switching Status as EasyManager

### **4.2 SWITCHING FEATURES MENU**

#### Press the ${\bf F}$ key to enter the Features menu

Features	
(S)tatus	∘ P Point to Point Mode
(F)eatures	• M Matrix Switching Mode
(D)DC/EDID	• D Freeze last image
(L)ocal Settings	• E USB Emulation Mode
(R)emote Settings	∘S USB Save Feature (Mass Storage / Webcam enabled)
(U)pdate	• O Power Redundance Alert
(A)bout	• L Link Redundance Alert
	• X Easy Manager
	• B Easy Back Bridge

#### Features Menu

- P Point to Point Mode
- M Matrix Switching Mode
- S USB Save Feature
- D Freeze last Image
- E USB Emulation Mode
- O Power Redundance Alert
- L Link Redundance Alert
- X Easy Manager
- B Easy Back Bridge
- U Unlock Features

Enabled/Disabled (Point to Point excludes itself with Matrix mode) Disabled/Enabled (mass storage usable) Disabled/Enabled (Disabled)Disabled/Enabled

(Disabled ) Disabled/Enabled

## **4. NETWORK SETTINGS**

### **4.2.1 POINT TO POINT**

By pressing the "P" key you can switch the Point to Point mode on and off

ATTENTION - if the Point to Point mode is activated, the Switching Mode cannot be activated.

#### **4.2.2 MATRIX SWITCHING MODE**

By pressing the key "M" you can switch the Matrix Switching Mode off - and on

# 4.2.3 DISPLAY THE LAST RECEIVED IMAGE "FREEZE LAST IMAGE"

With the function "freeze last image" the last received image can be displayed instead of a black screen if the remote Extender (CON) is separated from the local Extender (CPU). To indicate that this is the last received image, the frame of the image flashes red.

#### To enable or disable the "freeze last Image" function:

1. from the main menu, press the F key. The Features Settings menu is displayed.

2.Press **D** to enable or disable the function.

3. Press **ESC** to return to the main menu.



### 4.2.4 USB EMULATION MODE

When this mode is set, the local extender emulates a keyboard and mouse that are always connected to the PC. The result is switching from one PC to another PC without any switching delay. The emulation mode is limited to mouse and keyboard only. Press the **E** key to enter USB Emulation Mode.

#### **4.2.5 USB SAVE FEATURE**

The kvm-tec feature "USB save" prevents the intrusion of viruses via the USB interface by deactivating mass storage devices.

By pressing the key  $\ensuremath{,} {\boldsymbol{\mathsf{S}}}^{\ensuremath{\prime}}$  you can switch the USB save feature on and off

#### 4.2.6 TO SWITCH BETWEEN PC'S

For switching, you just need to access the switching list, with the key combination "STRG+ALT+PRINT", then you can select the device.

### **4. NETWORK SETTINGS**

### **4.2.7 RENAME THE DEVICES**

To change the device name, select the switching list on the receiver that is activated as "Easy Manager". The entry can be made directly on the switching list.

### 4.2.8 EASY MANAGER ON/OFF

You can recognize whether the Easy Manager is activated or deactivated by the fact that the menu item "X" Easy Back Bridge is available in deactivated mode.

Fe	eatures	
(S	S)tatus	• P Point to Point Mode
(F	<sup>=</sup> )eatures	• M Matrix Switching Mode
(D	D)DC/EDID	• D Freeze last image
(L	_)ocal Settings	• E USB Emulation Mode
(R	R)emote Settings	∘S USB Save Feature (Mass Storage / Webcam enabled)
(U	J)pdate	• O Power Redundance Alert
۵. (۵	4)bout	• L Link Redundance Alert
		• X Easy Manager
		U Unlock Feature >

Easy Manager on/off

### 4.2.9 SETTING THE SAMPLING RATE

To avoid flooding the CPU, a sampling rate has been implemented. This rate determines the frequency with which the manager sends heartbeats and the slaves send their inform requests.

- For efficiency: The larger the network, the higher the rate must be.
- For stability: The larger the network, the lower the rate must be.
- As soon as every device in the network is detected, it is advisable to reduce the sampling rate.
- F5' in the switch list (with Easyline Manager) sends a broadcast to request ALL devices at once.

#### 4.2.10 ALL IN ONE - EASY MANAGER

#### **EASYLINE EXTENDERS DO NOT REQUIRE A USER SYSTEM**



The Remote unitin the switching system must have the "Easy Manager" mode enabled to replace the role of the Switching Manager, the remote Extender then takes care of the communication of the Extenders in the network.

#### **4.2.11 MORE FEATURES**

-Change the names of the devices -Update the extender in the network -USB Emulation Mode can be set via this device in the whole network

## **4. NETWORK SETTINGS**

### **4.2.12 FRONTBRIDGING**

#### SWITCHING WITHOUT SWITCH

A Remote Dual Extender can be connected to two Local Single Extenders via Point-To-Point using this function. If two screens are connected, one extender can be displayed on each screen. When moving over the edge of the screen, it is possible to switch between the Local Units in Emulation Mode. With only one screen, the key combination **5x Left Control** must be moved.

#### Frontbridging - setting in the features menu

#### **Features Menu:**

Make sure that you are in the main menu. Press the **F** key to enter the Features menu.

Features - DUAL	
(S)tatus	• P Point to Point Mode
(F)eatures	• M Matrix Switching Mode
(D)DC/EDID	• D Freeze last image
(L)ocal Settings	• E USB Emulation Mode
(R)emote Settings	• S USB Save Feature (Mass Storage / Webcam disabled)
(U)pdate	• O Power Redundance Alert
(A)bout	• X Easy Manager
	• F Easy Front Bridge
	U Unlock Feature >

#### FRONTBRIDGING



## Frontbridging



In frontbridging, one or two monitors can simultaneously display the contents of the PCs with different images and can be operated either right or left.

### **4. NETWORK SETTINGS**

### 4.2.13 SYSTEM STATUS FRONTBRIDGING

The "Status Menu" displays the current status of the Extender connection. The menu displays the information about the connection, the video channel resolution and the USB status.

The link status indicates whether a connection is possible. **Connected** shows if the kvm datas can be transferred currently.

Video and USB shows if data is currently being transferred



dual

### 4.2.14 CHANGE THE FRONTBRIDGING LAYOUT

#### **Features Menu:**

Make sure that you are in the main menu. Pressing the **R** key will take you to the Remote Settings and then you can use the **B** "Frontbridge Layout" key to choose between horizontal or vertical.

Frontbridge Layout	- DUAL	
		Current lavout: borizontal 1
(S)tatus	∘UUSB Share any Key	ourrent Layout. Horizontar i
(F)eatures	A Audio Input Gain	
(D)DC/EDID	• P Power Save Mode	
(L)ocal Settings	• H Hide Status Screen	
(R)emote Settings	F Fallback Mode (1)	
(U)pdate	L Lock Menu	
(A)bout	M Mouse Settings	
	V Video Sync Settings	
	B Frontbridge Layout	
		1-7-7 Unange Layout

Frontbridge Layout	- DUAL	
		Ourrent lavout: borizontal 2
(S)tatus	∘UUSB Share any Key	ourrent Eayout. Horizontariz
(F)eatures	A Audio Input Gain	
(D)DC/EDID	• P Power Save Mode	
(L)ocal Settings	• H Hide Status Screen	
(R)emote Settings	F Fallback Mode (1)	
(U)pdate	L Lock Menu	
(A)bout	M Mouse Settings	
	V Video Sync Settings	
	B Frontbridge Lavout	
		<del>- 7 - 7 Una</del> nge Layout



Frontbridge Layou	Frontbridge Layout - DUAL						
(S)tatus (F)eatures	↔ • U USB Share any Key A Audio Input Gain		Current Layout: vertical 2 2				
(D)DC/EDID (L)ocal Settings (R)emote Settings	• P Power Save Mode • H Hide Status Screen : F Fallback Mode (1)						
(U)pdate (A)bout	L Lock Menu M Mouse Settings V Video Sync Settings						
	B Frontbridge Layout		<- / -> Change Layout				

#### 4.2.15 BACKBRIDGING

#### SWITCHING WITHOUT SWITCH

A Local Dual can be connected to two Remote Single Extenders via Point-To-Point using this function. Since there is only one USB socket on the Local device, only one remote can access the PC at a time.

#### BACKBRIDGING



Backbridging



In backbridging it is possible to share from one dual local extender to two single remote extender. For all applications that require monitoring at different locations

### **4. NETWORK SETTINGS**

### Easy Backbridging option in the Features menu

#### **Features Menu:**

Make sure that you are in the main menu. Press the **F** key to enter the Features menu.

Features	
(S)tatus	• M Matrix Switching Mode
(F)eatures	• D Freeze last image
(D)DC/EDID	• E USB Emulation Mode
(L)ocal Settings	∘S USB Save Feature (Mass Storage / Webcam enabled)
(R)emote Settings	• O Power Redundance Alert
(U)pdate	∘L Link Redundance Alert
(A)bout	• X Easy Manager
	• B Easy Back Bridge
	U Unlock Feature >

### 4.2.16 SYSTEM STATUS BACKBRIDGING

The "Status Menu" displays the current status of the Extender connection. The menu displays the information about the connection, the video channel resolution and the USB status. The link status indicates whether a connection is possible. **Connected** shows if the kvm files can be transferred currently.

Video and USB shows if data is currently being transferred



single

### **4. NETWORK SETTINGS**

#### **4.2.17. EASY CROSS MOVE - SOFTWARE FEATURE**

#### SOFTWARE FEATURE

Easy Cross Move is a software feature that is activated when frontbridging is used.

both PCs can be operated with one mouse and one keyboard

2 local Units + 1 dual remote Unit = Easy Cross Move with 1 keyboard & 1 mouse

#### EASY CROSS MOVE



Easy Cross Move



both PCs can be operated with one mouse and one keyboard

2 local Units + 1 dual remote Unit = Easy Cross Move with 1 keyboard & 1 mouse

### 4.3 PUSH / GET LIST

Display of all extenders that can be shared. The current image of the workstation can be shared with other remote units via this list

Switching	Switching List E		Easyline Manager	
Nr.	Device	State	Name	
	Manager	this	Single Philips	
2	Easyline	ready	Single Remote Li	
	Easyline	ready	Single LG	
4	Easyline	ready	Single Wacom	
	Easyline	ready	Dual Samsung Del	
	Easyline	ready	1366x768 Dual (n	
	Easyline	ready	Dual Tischrand R	

#### Push List

Switching List			Easyline Manager		
Nr.	Device	State	Name		
	Easyline	ready	Single Local Lin		
	Easyline	ready	Dual 4 (nur 1 Vi		
	Easyline	ready	Dual Tischrand L		
4	Easyline	ready			
	Easyline	ready	Dual 1		
P Pust	n-List   D Disc	connect   U	Update   R Rename	1 / 1	

### **4. NETWORK SETTINGS**

### **4.4 IP MANAGEMENT**

The KVM extenders from kvm-tec support three different addressing methods. The IP Management menu is only accessible in the active "Matrix Switching Mode" under Features.

	Features				
	(S)tatus	∘ P Point to Point Moo	de		
	(F)eatures	• M Matrix Switching Mode			
	(D)DC/EDID	• D Freeze last image			
(L)ocal Settings (R)emote Settings		• E USB Emulation Mode			
		• S USB Save Feature (	(Mass Storage / Webcam disabled)		
	(U)pdate	• X Easy Manager			
	(A)bout	C Diagnosis	>		
		U Unlock Feature	>		
		I IP Management	>		

### Default

In the standard mode, each extender generates itself an IP address with the help of the ID number in order to exclude number collisions in the network. To edit, press the **E** key

IP Management		
we keep it simple	(S)tatus (F)eaturés (D)DC/EDID (L)ocal Settings (R)emote Settings (U)pdate (A)bout	Link 0 IP :: 169.254.010.010 primary Link 1 IP :: 169.254.010.011 secondary Partner IP :: 169.254.118.046 primary Static IP configuration: Link 0 :: 169.254.010.010 Link 1 :: 169.254.010.011 Partner Link 0 :: 000.000.000 Partner Link 1 :: 000.000.000 E - Edit
www.kvm-tec.com		

### **Static IP**

In Static-IP mode, the IP addresses can be assigned via the OSD. It is necessary to be connected to a local partner to be able to transmit IP addresses.

The values displayed in blue show the currently assigned IP addresses. With the arrow keys up / down you can overwrite the respective IP address. By entering a valid 12-digit number, the addresses can be overwritten. E.g.: for the IP address 10.0.0.1, the 12-digit number 010.000.000.001 must be entered in the OSD. The separating points are added automatically.

we keep t simple	(S)tatus (F)eatures (D)DC/EDID	Link 0 IP :: 169.254.010.010 primary Link 1 IP :: 169.254.010.011 secondary Partner IP :: 169.254.118.046 primary Static IP configuration:
	(L)ocal Settings (R)emote Settings (U)pdate (A)bout	Link 0 :: 169.254.010.010 Link 1 :: 169.254.010.011 Partner Link 0 :: 000.000.000 Partner Link 1 :: 0000.000.000 ESC - Discard changes R - Reset all to 0.0.0.0: disables static IP S - Save/Send to partner
v.kvm-tec.com		

ESC	Disca	ard	
	_		-

R Reset all to 0.0.0.0

S Save

Static IP addresses can only be overwritten in Static IP mode.

## **5. TROUBLESHOOTING & FIRST AID**

### **5. TROUBLESHOOTING & FIRST AID**

**First Aid** 

**MEANING OF THE LED DISPLAYS** 

Meaning LED displays

Color	Light display	Meaning	
	fast flashing	no active connection	
	shining	no video signal	
	shining	everything works	



your questions about installation? Manual download www.kvm-tec.com or kvm-tec Installationchannel on our homepage personally +43 2253 81912

### **6.MAINTANCE & CARE**

### 7. WARRANTY

### **6.MAINTANCE AND CARE**

### **6.1 EXTENDER CARE**

**Caution!** Do not use solvent-containing cleaners. Do not use wipes, alcohols (e.g. spiritus) or chemicals as these could damage the surface.

### 6.2. DISPOSAL



This symbol on the product, the accessories or packaging indicates that this product must not be treated as unsorted municipal waste, but must be collected separately! Dispose of the product via a collection point for the recycling of waste electrical and electronic equipment within the EU and in other European countries that operate separate collection systems for waste electrical and electronic equipment. By disposing of the product in the proper manner, you help to avoid possible hazards for the

environment and public health that could otherwise be caused by improper treatment of waste equipment. The recycling of materials contributes to the conservation of natural resources. Therefore do not dispose of your old electrical and electronic equipment with the unsorted municipal waste.

The packaging is made of environmentally friendly materials, which may be disposed through your local recycling facilities. By disposing of the packaging and packaging waste in the proper manner, you help to avoid possible hazards for the environment and public health.

### 7.1. STANDARD WARRANTY

The warranty is 24 months from the date of purchase. (A flexible warranty extension is optionally available) The warranty expires in case of:

- External effort
- improper maintenance
- Violation of the operating instructions
- lightning damage

Please, contact us first before returning the product.

### **7.2 EXTENDED WARRANTY**



2 years standard warranty



flexible warranty extension

## **8. CABLE REQUIREMENTS**

## **8. CABLE REQUIREMENTS**

### 8.1 REQUIREMENTS FOR CAT5E/6/7 CABLES

A Cat5e/6/7 cable should meet the following requirements:

- The pins are connected 1:1. **Caution:** the cable pairs must be twisted to EIA/TIA- 568A (rare) or EIA/TIA-568 B (common) pairs.
- Erroneous assignments cannot be found with a simple cable tester.
- The pins for the green pair of wires are not adjacent to one other.
- The cable must at the very least meet the CAT5 specifications and be suitable for Gigabit transmission.
- The cable should meet one of the following standards: Class D ISO/IEC 11801:2002 or EN 50173-1:2002. Schema EIA/TIA-568 B.
- Only use shielded installation cable with min. cross section of 24 AWG throughout the length.
- The shield should be contiguous and connected to both ends. A shielded patch cable is allowed for connection to the device.

#### Schema EIA/TIA-568 B



### **8.2 REQUIREMENTS FIBER CABLES**

### 8.2.1 MULTI-MODE (STANDARD)

A Multi-Mode fiber cable should meet the following requirements:

- Maximum length should be 500 m. The ME1-F includes a fiber Multimode SFP Module which allows a transmission distance of up to 500 m.
- Dedicated fiber connection cable type Duplex Multimode 50/125 $\mu$  (OM3), LC connector

### 8.2.2 SINGLE-MODE (OPTIONAL)

A fiber Single-Mode – SFP Module cable should meet the following requirements:

- Up to 20 km transmission distance.
- Requires dedicated fiber connection: cable type Duplex Singlemode with LC connector

A fiber Single-Mode – SFP Module BiDi cable should meet the following requirements:

- Up to 20 km transmission distance.
- Requires dedicated fiber connection: cable type Singlemode with LC connector Wavelength (1) of 850 nm in multi-mode or 1310 nm TX -1550 nm RX in single-mode

### 9. REQUIREMENTS NETWORK-SWITCH

## **10. ADDRESS & PHONE / EMAILS**

### 9. REQUIREMENTS NETWORK SWITCH

The entire switching network system requires its own separate network. For security reasons, it cannot be integrated into an existing corporate network.

The network switch must meet the following specifications:

1 Gigabit switch, with a port-to-port transfer rate of 1 Gigabit/second (Layer3).

#### Network requirements Matrix System UDP Version

The KVM-TEC Matrix Switching System communicates via IP

between the individual endpoints (local/CPU or remote/CON), as well as with the KVM-TEC Switching Manager, Gateway2Go and API. Sharing of videos is realized via the IGMP function of the switch via multicast.

Each endpoint joins a multicast group, even if only one connection is established. This process is repeated cyclically so that the switch keeps the multicast group active.

#### The following UDP ports are required for the transmission:

Port Number 53248 (0xD000) to 53260 (0xD00C)

and Port Number 50000 (0xC350)

These ports must be taken into account when configuring the firewall. For the connection via WAN a secured VPN connection is necessary.

The KVM-TEC Matrix System supports DHCP management of IP addresses. Static IP addresses, internal default address range and assignment of IP addresses via a DHCP server are possible. To meet all these requirements, we ask you to use a Layer3 switch.

### **10. ADDRESS & PHONE/EMAIL**

If you have any questions about our products, please contact kvm-tec or your dealer.

kvm-tec electronic gmbh Gewerbepark Mitterfeld 1A 2523 Tattendorf Austria Phone: 0043 (0) 2253 81 912 Fax: 0043 (0) 2253 81 912 99 Email: <u>support@kvm-tec.com</u> Web: www.kvm-tec.com

Find our newest updates and FAQs on our homepage: <u>https://www.kvm-tec.com/en/support/overview-support/</u>

KVM-TEC	KVM-TEC ASIA	IHSE GmbH	IHSE USA LLC	IHSE GMBH Asia	IHSE China Co.,Ltd	
Gewerbepark	p +9173573 20204 sales apac@kym-tec.com	Benzstr.1	1 Corp.Dr.Suite	158Kallang	Room 814	
Mitterfeld 1 A	Succupacentin tectorin	88094 Oberteuringen	Cranburry NJ 08512	Way,#07-13A	Building 3, Kezhu Road	
2523 Tattendorf	KVM-TEC CHINA	Germany	USA	349245 Singapore	Guangzhou PRC	
Austria	chinasales@kvm-tec.com					
www.kvm-tec.com	www.kvm-tec.com	www.ihse.com	www.ihseusa.com	www.ihse.com	www.ihse.com.cn	

## 11. NOTES