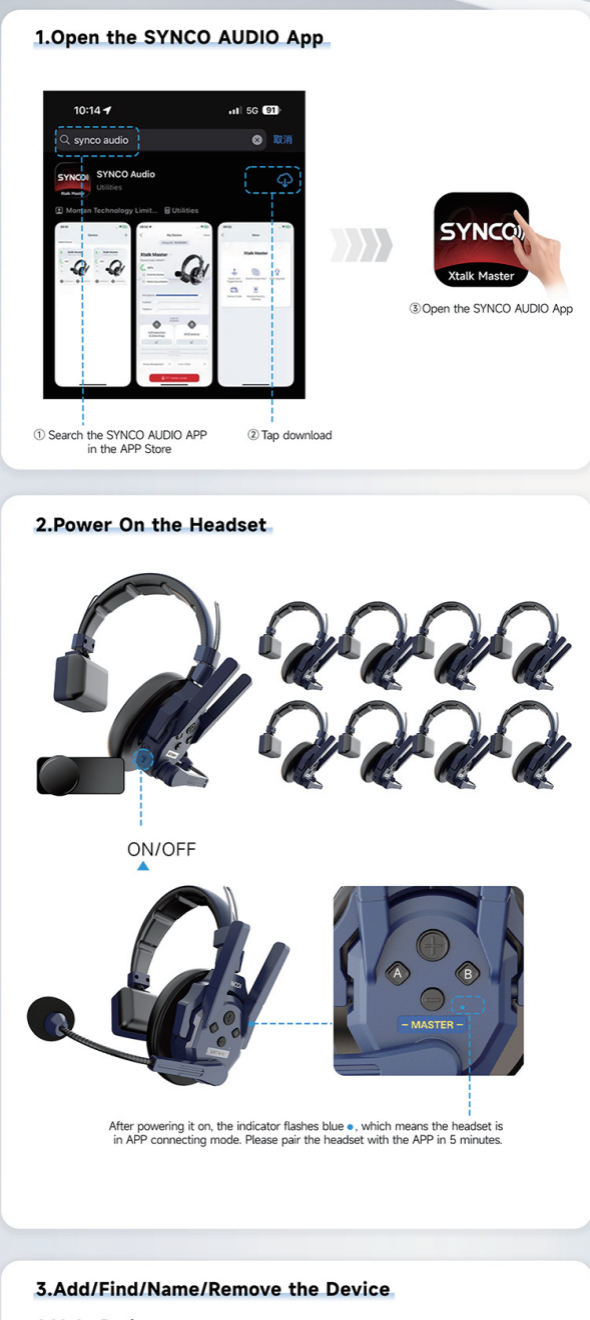


# SYNCO AUDIO APP User Guide



## 1. Open the SYNCO AUDIO App

1 Search the SYNCO AUDIO APP in the APP Store

2 Tap download

3 Open the SYNCO AUDIO App

## 2. Power On the Headset

ON/OFF

MASTER

After powering it on, the indicator flashes blue, which means the headset is in APP connecting mode. Please pair the headset with the APP in 5 minutes.

## 3. Add/Find/Name/Remove the Device

### Add the Device

1 Tap +

2 Tap Add Device

3 Select the headset

4 Tap Add

After adding the device, you can identify it using the Find Device feature

### Find the Device

1 Tap the headset option box

2 Tap Find Device

The device will beep and the indicator will flash

### Name the Device

1 Tap the headset option box

2 Tap Device Name

3 Select or enter the device name

4 Tap Confirm

### Remove the Device

1 Long press the headset option box

2 Select the headset

3 Tap Delete

Devices can only be deleted from the Added Devices page.

## 4. Headset Pairing

1 Tap +

2 Tap Pairing

3 Select the headset to pair

4 Enter the project name

5 Tap OK

New Project

\*A project supports up to 8 devices. When added to a new project, it will be automatically unpaired from the previous one.

## 5. Share/Get the Project Information

### Share

1 Tap the project tab

2 Tap Share QR Code

### Get

1 Tap +

2 Tap Scan

3 Scan the QR code

## 6. Delete the Project

1 Long press the project tab

2 Tap Delete

## 7. Headset Management

### 7.1 Grouping Logic & Button Introduction

The Master supports a 2-level grouping architecture with 3 groups in total: Group A, Group B, Group C, Group D, and Group E.

- Group A: Management Group
- Group B: Executive Group
- Group C: Production Assistant
- Group D: Production Assistant
- Group E: Production Assistant

\*Users can communicate only with members of their own group and cannot hear other groups.

\*For the users who join both Group A and Group B, they can hear both groups and are also group's leaders.

1 Tap the headset option box

2 Tap Group Management

3 Tap to add

4 Tap to remove

## 7.2 Enter/Exit Group

1 Tap Group Management

2 Tap to add

3 Tap to remove

\*5 groups in total

## 8. Add/Remove Group Members

1 Tap the headset option box

2 Tap Group Management

3 Tap Add/Remove Member

4 Tap Confirm

## 9. Edit Group Name

1 Tap the headset option box

2 Tap Group Management

3 Tap Group Name Note

4 Enter the group name and tap Confirm

5 Tap Group Name Note

6 Tap Team Member Note

7 Enter the name and tap Confirm

## 10. Broadcast to One/1V1 Chat

1 Tap the headset option box

2 Tap Broadcast to One

3 Tap

4 Tap 1V1 Chat

5 Tap to select audio

6 Tap to remove

7 Tap to hold button to take release to end message

8 Tap 1V1 Chat

9 Tap to select audio

10 Tap to remove

11 Tap to hold button to take release to end message

User A and User B press and hold the button simultaneously to enter the 1V1 Chat

## 11. PTT Mode

1 Tap the headset option box

2 Tap PTT Mode

3 Release to exit PTT mode

Press and hold to enter PTT mode for muting other headsets. Others are still available for listening and only the headset that activates the PTT mode is available for speaking.

Release to exit PTT mode

## 12. Boom Arm Toggle Sound

1 Tap the headset option box

2 Tap Boom Arm Toggle Sound

3 Tap to Disable/Enable

## 13. Switch Voice Pack

1 Tap the headset option box

2 Tap Switch Voice Pack

3 Tap More

4 Tap to select language

\*Do not leave the page during the process and keep the headset covered.

## 14. OTA Update

1 Tap the headset option box

2 Tap OTA Upgrade

3 Tap More

4 Tap to select version to update

\*If the firmware is already up to date, the app will not display the upgradeable version.

## 15. Restore Factory Settings

1 Tap the headset option box

2 Tap Factory Settings

3 Tap Confirm

## 16. Microphone/Headset/Talkback Volume Control

1 Tap the headset option box

2 Tap More

3 Tap to adjust volume

## 17. Noise Cancellation On/Off

1 Tap the headset option box

2 Tap More

3 Tap to toggle noise cancellation

Noise Cancellation Off

Noise Cancellation On

## 18. APP Upgrade

1 Tap +

2 Tap More

3 Tap APP Version

4 Tap to upgrade